

# 2026 NORTH AMERICA HOLIDAYS

## Booking Conditions

### Payments

All deposits and final payments can be made by check or credit card. We accept the following credit cards: Visa, Mastercard and Discover Card.

### Prices Subject to Change

We reserve the right to vary itineraries and prices and substitute facilities, hotels or events of equal or better quality if necessary.

### Guaranteed Share Program for Single Travelers

If you are traveling alone and would like a roommate for cost savings, let us know at the time of booking your reservation. Travelers must be non-smokers, cannot use a medical sleeping device or have specific needs like Handicapped room etc. to be eligible. Participants will be paired with another traveler of the same gender at the twin rate. If no roommate is available, you will get a single room at the twin rate. Guaranteed share reservations are available 180 days prior to tour departure and based on availability.

### Roommate Cancellation

If you are booked as a "twin" and your roommate cancels their reservation, and you cannot find another roommate, you may either travel as a guaranteed share (see above) or travel as a single and pay the single supplement.

### Health and Walking on Tour

Some sites visited have limited motorcoach access and may involve considerable walking, stairs or inclines. Travelers should be in reasonably good health. Some programs include destinations in higher elevations that may have varying effects on individual travelers. Tour Managers and Coach Drivers cannot lift or assist travelers into transportation vehicles. Mayflower Cruises & Tours requires that persons requiring assistance be accompanied by a companion who is capable of and totally responsible for providing the assistance.

### Revision Fees

A fee of \$25 per person per transaction will be charged for any changes, revisions or alterations made to your reservation after confirmation.

### Luggage Handling

The tour cost includes portage for one average size suitcase. A charge of \$5.00 per hotel will be collected by the Tour Manager for each additional piece of luggage that you bring.

### Travel Documents

Your travel documents will be in your possession approximately 14 days prior to departure. Documents include tour itinerary, departure and arrival information and times, hotel and ship information, clothing suggestions, baggage tags, plus any helpful hints.

### Mayflower Loyalty Program

Earn \$100.00 travel credit for every North America Air holiday taken with Mayflower Cruises & Tours. No restrictions to the amount of credits an individual can acquire. Loyalty Credits can be applied to any reservation made within one year of the return of the tour they were earned on. Multiple credits can be used on a single tour. Credits are nontransferable but can be combined with Mayflower promotional savings. *\*Some restrictions apply, call for details.*

### Smoke Free Environment

Although smoking is not allowed on the motorcoach, frequent rest/smoking stops are made.

### Travelers with Special Needs

You must advise Mayflower at the time your booking is made of any disability requiring special attention. Mayflower will make reasonable efforts to accommodate the special needs of our travelers.

Be aware that the Americans with Disabilities Act is applicable only within the United States and that accommodations for disabled travelers outside the United States may be more limited. If a traveler requires assistance, we require that he/she be accompanied by a companion who is capable of and totally responsible for providing the assistance. Neither Mayflower personnel, nor its suppliers, may lift or physically assist travelers. If a traveler thinks he/she might need assistance during a trip, he/she should call Mayflower to determine what assistance might reasonably be provided. If special arrangements are provided, and these arrangements add to the Tour Operator's cost, the Tour Member will be responsible to pay the additional costs. Mayflower cannot provide special individual assistance to travelers with special needs for walking, dining or other routine activities. Travelers requesting a handicapped room cannot be booked with Guaranteed Share accommodations.

### Membership

Mayflower reserves the right to withhold tour membership, or to require any traveler to leave a tour at any time, when such action is determined by Mayflower to be in the best interests of the traveler or the tour group. Children must be at least six years of age and accompanied at all times by a guardian.

### Force Majeure

Except where otherwise expressly stated in these terms and conditions we cannot accept liability or pay any compensation where the performance or prompt performance of our obligations under our contract with you is prevented or affected by or you otherwise suffer any damage, loss or expense of any nature as a result of Force Majeure. "Force Majeure" means any event which we or the supplier of the services in question could not, even with all due care, foresee or avoid.

### Responsibility

These tour programs are operated by Mayflower Cruises & Tours, Inc. 650 Warrenville Rd, Suite 500, Lisle, IL 60532. In common with other companies, Mayflower acts only as an agent for Tour Members in arranging room accommodations, transportation, sightseeing, admissions and restaurants. Mayflower reserves the right in its sole discretion to make changes in the itinerary and is not responsible for expenses, loss of time, money or other occurrence resulting from a change of tour scheduling made for Tour Members. Mayflower reserves the right to accept, decline or retain any person as a member of the tour, and is not responsible for any losses or damages of personal property, or for injuries, expenses or damages incurred by any Tour Member. Mayflower reserves the right to withhold tour membership, or to require any traveler to leave a tour at any time, when such action is determined by Mayflower to be in the best interests of the traveler or the tour group. Children must be at least 10 years of age and accompanied at all times by a guardian.

### United States Tour Operators Association \$1 Million Travelers Assistance Program

Mayflower Cruises & Tours, Inc. shares the coverage available under the United States Tour Operators Association ("USTOA") \$1 Million Travelers Assistance Program with affiliates of Mayflower Cruises & Tours who, as an Active Member of the USTOA is required to post \$1 Million with USTOA to be used to reimburse, in accordance with the terms and conditions of the USTOA Travelers Assistance Program, the advance payments of Mayflower Cruises & Tours travelers in the unlikely event of Mayflower Cruises & Tours bankruptcy, insolvency or cessation of business. Further, you should understand that the \$1 Million posted by Mayflower Cruises & Tours may be sufficient to provide only a partial recovery of the advance payments received by Mayflower Cruises & Tours. Complete details of the USTOA Travelers Assistance Program and a list of affiliates may be obtained by writing to USTOA at 345 Seventh Avenue, Suite 1801, New York, NY 10001, or by email to [information@ustoa.com](mailto:information@ustoa.com) or by visiting [www.ustoa.com](http://www.ustoa.com).

### Tour Activity Level

Travelers should be in reasonably good health. Please consult your physician for pre-departure health advice.

1. This program has a leisurely pace with minimal activity such as climbing stairs, boarding the motorcoach and walking within the hotels and ships.
2. Average physical activity on this program requires the ability to climb stairs and walk reasonable distances, sometimes over uneven surfaces.
3. A blend of longer and shorter touring days with walking tours. Expect more of the touring to be over uneven surfaces and involve more stairs.
4. Longer touring days with more walking tours mixed with some periods of standing. Expect more of the touring to be over uneven surfaces and involve stairs.
5. A more physical touring experience based on the destination. Involves longer walking tours, on uneven surfaces, may involve inclines, stair climbing, windy or wet conditions at sites and periods of standing. Expect some of the experiences to occur during the evening.

### Payment Information

Listed below is a schedule of deposit and final payment due dates. You will note that the first category includes an optional Travel Protection Plan (TPP). Within five business days of making your reservation, you must make your initial trip deposit. Once your trip deposit is made, you then have 24 hours to add on the Optional TPP if you choose to purchase. Please see "Travel Protection Plan (TPP)" section on the next page for further explanation of this offering.

### NORTH AMERICA (AIR ) HOLIDAYS DEPOSIT SCHEDULE - Land tour price up to \$3,500

Land Tour with Air*	Deposit Per Person	Final Payment
• With TPP Coverage	\$549	60 Days
• Without TPP Coverage	\$200	60 Days
Land Tour Only*	Deposit Per Person	Final Payment
• With TPP Coverage	\$449	60 Days
• Without TPP Coverage	\$200	60 Days

### DEPOSIT SCHEDULE - Land tour price from \$3,501 and up

Land Tour with Air*	Deposit Per Person	Final Payment
• With TPP Coverage	\$599	60 Days
• Without TPP Coverage	\$200	60 Days
Land Tour Only*	Deposit Per Person	Final Payment
• With TPP Coverage	\$499	60 Days
• Without TPP Coverage	\$200	60 Days

The F431L TPP plan mentioned in this brochure is not offered on select North America tours, including Canadian Rockies by Rail, From the Red Rocks to the Rockies, Hawaiian Cruising in Paradise, New England and Canada Autumn Cruising. For a full list, please contact us directly. These trips may be covered under the F431G plan, please visit [www.tripmate.com/F431G](http://www.tripmate.com/F431G) for more details on this Travel Protection Plan. Rates immediately below are for the F431G plan.

### DEPOSIT SCHEDULE - Canadian Rockies by Rail; From the Red Rocks to Rockies

Land Tour with Air*	Deposit Per Person	Final Payment
• With TPP Coverage	\$969	120 Days
• Without TPP Coverage	\$400	120 Days
Land Tour Only*	Deposit Per Person	Final Payment
• With TPP Coverage	\$969	120 Days
• Without TPP Coverage	\$400	120 Days

### DEPOSIT SCHEDULE - Alaska Adventure Cruise; New England and Canada Autumn Cruising; Hawaiian Cruising in Paradise

Land/Cruise Tour with Air*	Deposit Per Person	Final Payment
• With TPP Coverage	\$899	140 Days
• Without TPP Coverage	\$400	140 Days
Land/Cruise Tour	Deposit Per Person	Final Payment
• With TPP Coverage	\$899	140 Days
• Without TPP Coverage	\$400	140 Days

\*Land tour price is based on twin occupancy rate

### Refund and Cancellation Policy

All payments for land, air, train (ticketed by Mayflower Cruises & Tours) will be refunded when cancellations are prior to final payment date less the deposit amount, which is non-refundable, unless otherwise noted below. The Refund and Cancellation Policy is offered by Mayflower and is separate from the TPP.

If you purchase an optional Travel Protection Plan (TPP) you may be reimbursed for your payments, including the deposit amount, less the TPP plan cost.

Any changes made to the reservation after final payment will result in cancellation charges as listed below provided you have not purchased TPP:

### North America Tours

- 60 to 31 days prior: 20% of tour cost
- 30 to 15 days prior: 30% of tour cost
- 14 to 1 day prior: 40% of tour cost
- Day of departure or early departure from tour: 100% of tour cost
- No refund on unused portions of the tour

### Canadian Rockies by Rail, From the Red Rocks to the Rockies

- 121 days or more: Deposit Amount
- 120 days until day of departure: 100% of the tour cost
- No refund on unused portions of the tour

### Alaska Adventure Cruise, Hawaiian Cruising in Paradise, New England and Canada Autumn Cruising, and Baja California Cruise

- 141 days or more: Deposit Amount
- 140 days until day of departure: 100% of the tour cost
- No refund on unused portions of the tour

### Part A Cancellation Waiver Exclusions

Mayflower Cruises & Tours reserves the right to alter its Cancellation Waiver when a substantial amount of cancellation or postponement of travel is attributable to: conditions resulting from an act of God, natural or man-made disaster, fire, government action, civil disorder, war, hostilities between nations, or unavailability of transportation other than fault of Mayflower Cruises & Tours.

### Air Services

Airfare may be purchased through Mayflower for travel originating in the United States. By using Mayflower's air services, you accept that Mayflower is only acting as your agent and is not responsible for any accident, death, personal injury, illness, property damage, delay or other monetary loss or expense of any nature that may arise directly or indirectly out of any act of God, or any actions or default of any carrier. Mayflower is not liable for, and does not assume responsibility or accept claims with regards to any losses incurred due to cancellation of flights or change in flight schedule resulting in additional expenses to you, even when the air services are purchased through Mayflower.

### Tour Price Includes

All motorcoach transportation noted in the tour itinerary, round trip airport transfers on the tour departure and return dates (only), services of the Tour Manager and driver, lodging, sightseeing, taxes, admissions, gratuities for bellmen and waiters for included meals, as well as future travel credits. Included meals are clearly noted in the touring description. Air transportation is available upon request, at additional cost, for United States and Canada Tours. For travelers purchasing their own air, airport transfers are included provided their flight arrival and departure times meet the time frames suggested in the brochure.

### What is Not Included on the Tours

The land price of your tour does not include airfare to the tour departure point; excess luggage charges; items of a personal nature; meals not included on the itinerary; sightseeing attractions listed as "optional excursions" and gratuities to the full time Tour Manager, motorcoach driver, all airport skycaps, van or limo drivers and local guides. The optional travel protection is available to add to your booking and is not automatically included in your Tour.

### Airline Security Measures

The Transportation Security Administration requires that travelers provide their name exactly to their airline as it appears on the passport or a government issued I.D. (such as a drivers license) to be used while traveling, along with their date of birth and gender when making reservations to fly within the U.S. When making your flight reservations through Mayflower Cruises & Tours, you will be asked for this information by our staff. Due to airline security measures, your photo I.D. or passport must match your airline ticket name and your tour reservation name or you may be denied aircraft boarding.

### Passport & Visas for Canada and Mexico

Each U.S. citizen must have a valid passport for entry into Canada or Mexico. No other documents will be accepted. Expiry date of passports should be at least six months after the return date of tour. If you don't have a passport, call our office and we'll tell you how to apply for one. Holders of non-U.S. passports should contact their nearest consulate and inquire about the necessary passport or visa documentation required for entry into the countries visited.

Our **F431L Travel Protection Plan** consists of a Cancellation Waiver (Part A) combined with Travel Insurance Benefits (Part B) and non-insurance assistance services.

### Part A - Cancellation Waiver

Part A of our optional travel protection plan, allows you to cancel your reservation with us, up to 24 hours prior to departure and be reimbursed up to your trip cost for the non-refundable payments you made for your trip.

**\*Exception:** If you purchase non-refundable airline tickets from Mayflower Cruises & Tours, the Part A (Cancellation Waiver) of the F431L plan TPP does not provide a reimbursement for the airline tickets in the event of a cancellation. You will be charged the TPP cost for the land tour only. Any changes made to the reservation after final payment will result in cancellation charges as listed below. If you purchase the F431G plan, you may be eligible for air ticket reimbursement, provided you have a covered claim.

### Part B - Travel Insurance Benefits

In addition to the Part A Cancellation Waiver, this plan also provides the following travel insurance benefits and non-insurance assistance services. These Part B benefits are underwritten by United States Fire Insurance Company and marketed by Trip Mate.

- Trip Interruption (up to 100% trip cost)
- \$500 Missed Connection
- \$2,800 (max \$200/day) Trip Delay
- \$25,000 Accident & Sickness Medical Expense
- \$25,000 Medical Evacuation and Repatriation of Remains
- \$25,000 24 Hour Accidental Death and Dismemberment
- \$2,000 Baggage and Personal Effects
- \$500 Baggage Delay (max \$100/Day)
- 24/7 Non-Insurance Travel Assistance

Part B Travel Insurance is underwritten by United States Fire Insurance Company. For complete details of the plan please visit online website at [www.tripmate.com/wpF431L](http://www.tripmate.com/wpF431L). As outlined, some tours only qualify for the F431G plan. If your tour is only offered the F431G plan, please visit [www.tripmate.com/wpF431G](http://www.tripmate.com/wpF431G).

**Important!** The Travel Protection Plan must be purchased within 24 hours of initial payment and may not be purchased at a later date.

These plans are not available to purchase for residents of New York. If you are a resident of New York and interested in purchasing a Travel Protection plan, please contact us@ 1-800-323-7607.

New York residents please review further details [www.tripmate.com/wpr774](http://www.tripmate.com/wpr774)

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